



CLEAR Spot
Voyager

CLEAR Spot[®] Voyager 4G Mobile Hotspot Setup Instructions

How To Set Up Your Modem:

1. Charge the battery: The rechargeable battery is already in the mobile hotspot.
 - a. Connect the USB end of the cord to the wall charger.
 - b. Lift and turn the plastic flap covering the micro USB port on the CLEAR Spot, then insert the micro USB end of the cord.
 - c. Plug the wall charger into an electrical outlet.

NOTE: The CLEAR Spot will work while charging, and it will also work by connecting the USB cable from the CLEAR Spot directly to your laptop's USB port.

2. Power on your CLEAR Spot by pressing and holding the button to the left of the "PWR" light for 2 seconds.
3. When the 4G light stops flashing, connect any Wi-Fi enabled device that has a browser using the network name and password located on the bottom of the CLEAR Spot. (There is also additional information on the bottom of the CLEAR Spot describing the lights and meanings.)

Please see the important numbers and support information below. We recommend you review and keep this guide for your records.

Billing Questions or to Update or Cancel Your Account:

Email: billing@mobilebeacon.org

Technical Support or Device Questions:

Call (866) 804-8720 to speak with a CLEAR customer support representative. Be sure you have the MAC ID of the device you are calling about before you call. The MAC ID is listed on a sticker on your 4G device.

Return Policy:

If for any reason the service or equipment does not meet your needs, you can email billing@mobilebeacon.org within the first 30 days following your purchase, and we'll process a refund for equipment and service (minus the original shipping cost).

Warranty:

All new devices have a 12-month limited manufacturer's warranty. If you feel the device has become defective, please call (401) 934-0500 to let Mobile Beacon know as soon as possible so they can work with CLEAR to determine if the device qualifies for a warranty replacement.



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For additional information, visit www.mobilebeacon.org